

# Singular Logic<sup>▲</sup>

## Junior Field Services Engineer (Athens)

### Main Responsibilities:

- On site Hardware installation, Support, repair of Fuel and IT Equipment/Applications
- Assist users in resolving software/hardware/system related issues by phone, remote, on site.
- Provide work around steps for customers to prevent or minimize impact of problem reported.
- Carry out research to find out the problems and develop solution using remote access tools.
- Confirm support contract status and determine whether requested support is in scope of the contract.
- Build positive relationships with customers

### Requirements

- Ability to troubleshoot, test, repair and service technical equipment
- Skills in Microsoft Office, Windows Operating Systems, basic Networking Equipment

### Nice to Have

- IEK-Bachelor's degree in IT field or Electronic Engineering
- Advanced business writing and verbal communication skills both in Greek and English
- Excellent communication and organizational skills
- Ability to work flexible shifts

### We offer

- Attractive remuneration package
- Friendly working environment
- Work/life balance
- Opportunity to develop your career and skills
- Private insurance